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Strictly Private & Confidential

Mr Tony Pepper
Ayrfield Cars
Dublin

25 August 2015

I want to express my thanks and appreciation to Tony Pepper and his team for the exceptional level of service they provided for CBRE. I knew from the first moment I made contact with Tony that the service would be excellent and I wasn't disappointed, in fact it couldn't have been better.

The CBRE Global CEO, Global COO and EMEA Board visited our Dublin office for three days in June. My task was to organise the logistics for 21 people and knowing that Tony was taking care of all the travel requirements put my mind at ease. Tony and the team were 100% punctual, professional, patient, reliable, pleasant and friendly and the cars were immaculately clean, with some nice little extra touches like chilled bottles of water and chocolates.

With quite a few last minute changes and additional journey requirements Tony was only a phone call away at any hour of the day and more than happy to go above and beyond and adapt the situation with ease so everything ran smoothly. He was always ahead of the game and kept me personally up to date on flight information if there were any delays or early arrivals and even made sure that the hotel was aware and checked that any early check-in's were ready for our guests.

Ayrfield Cars are now on our books for all future company travel requirements and I highly recommend Tony Pepper and the team for any chauffeur needs you have.

Yours sincerely

Wendy Loughrey
PA to Enda Luddy, MD Ireland &
Aidan Grimes, Head of Asset Services
CBRE